



Centennial Office Building
Village of Utulei
PO Box 716
Pago Pago, AS 96799
Telephone: (684) 633-8143

"The People's Bank"
"Faletupe o le Atunu'u"

NEWS RELEASE

FOR IMMEDIATE RELEASE

Contact: David A. Buehler, President & CEO
Phone: (684) 633-8143, Ext. 305
Email: dbuehler@mytbas.com

Declaration of Public Health Emergency Bank Operations

Pago Pago, American Samoa – March 15, 2022. To coincide and comply with the recently released Declaration of Ongoing Public Health Emergency, Territorial Bank will immediately implement the following health and safety protocols to expand service offering, while still ensuring the safety of all bank customers, employees, and the community as a whole:

1. Hours of operation will return to:
 - a. 9:00 am – 3:00 pm Monday through Friday
2. Social distancing measures will be implemented and strictly enforced
 - a. Tafuna Branch – a maximum of five (5) customers will be allowed inside the branch at any given time
 - b. Centennial Branch – a maximum of fifteen (15) customers will be allowed inside the branch at any given time
3. Mask mandate will be implemented and strictly enforced
 - a. Customers may be asked to briefly lower their mask to confirm identity prior to performing any transaction
4. Expanded services that will be provided by the bank
 - a. Customer Deposit and Withdrawal Transactions
 - b. Wire Transfer services (Domestic and Foreign)
 - c. **New Account Opening**
 - i. **Limited to one new account customer at a time; account will be opened on the Teller Line to ensure proper distancing and protective measures are in place.**
 - d. **Loan Services**
 - i. **Loan Closings – by appointment only**
 - ii. **Loan Applications – please email lending@mytbas.com for assistance**
 - e. ATM services
 - f. ACH services
 - g. Remote Deposit Capture services

Please note, new account and loan services will be available, but on a limited basis. This measure has been put in place to reduce the amount of time customers are inside a branch location, to limit exposure and potential spread of the Covid-19 Virus.

Although the branches will remain open, permitted proper staffing levels are achievable, Territorial Bank encourages all customers to utilize alternative methods to make deposits and withdrawals as much as possible. If you have not done so already, please take this opportunity to sign up for free Online and Mobile Banking services, as well as a free Territorial Bank Debit Mastercard.

Mobile banking allows you to deposit your payroll or other check online, check current account balance, and schedule money transfers conveniently from the safety of your home.

With the Territorial Bank Debit Mastercard, you have 24/7 access to the money in your account. Purchases using your debit Mastercard can be made at almost every retailer on island. There are also 20 ATMs on Tutuila and 1 ATM in Tau, Manu'a.

Territorial Bank of American Samoa management thanks you for your understanding.


**AVOID THE LINES.
USE OUR MOBILE
APP TO **DEPOSIT**
YOUR CHECK!**

STEPS TO DEPOSITING YOUR CHECK

- Log onto your Mobile account
- Go to Menu
- Select Remote Deposit
- Select Deposit a Check
- Select Deposit Account
- Enter Amount on Check
- Enter Memo
- Follow Instructions to Photograph Check
- Confirm eDeposit

Checks deposited before 12:00pm will be processed immediately the same business day
Checks deposited after 12:00pm will be processed the following business day

Call 633-8143 for more information

 Territorial Bank
of American Samoa

Territorial Bank provides a full suite of banking products and services including checking, savings and time deposit accounts, debit/atm Mastercard, online banking, and mobile banking and consumer, residential and business loans. Please visit our website at www.mytbas.com or call us at (684) 633-8143 for more information. *The People's Bank – Faletupe o le Atunu'u.*